



Department
of Health &
Social Care



England

An agenda and overview of the upcoming Change NHS staff events



**Help build a
health service
fit for the future**

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Purpose of the day



The event will be focussed on understanding your experiences, thoughts and ideas on shaping the future of health and care services and contributing to the new 10 Year Health Plan for the NHS.

We will be having focused discussions on the three big shifts in healthcare to make the NHS fit for the future: hospital to community, analogue to digital and sickness to prevention.

Who will be there on the day



Kaleidoscope Health and Care

We will be leading the conversations that we have over the course of the day.



The Department for Health and Social Care & NHS England

Ministers and healthcare leaders will be observing and speaking on the day.



You

These events will bring together individuals working in a broad range of roles across NHS, social care and public health.

This will include staff working across different care settings and communities, reflecting the diversity of both our workforce and the patients we serve.

Your role on the day

- The event will be focussed on understanding **your experiences, thoughts and ideas on shaping the future of health and care services** and contributing to the **new 10 Year Health Plan for the NHS**
- There are **no right or wrong answers**, and we're looking for **your honest opinion**.
- You have been nominated to **attend as an individual** and share your perspective and experiences, **you do not need to represent your team, organisation or professional group**.
- **We will cover the overview of the session today.** You will be spending most of the day in your breakout groups having a **focused discussion on one of the three big shifts** in healthcare to make the NHS fit for the future.
- **In the pre-event survey you have been given the opportunity to state a preference for which group to join.** We will do our best to accommodate your preferences, but we cannot guarantee your first choice. If you do not complete the survey, we will allocate you randomly.

09.30 **Arrival and check-in**

10:00 **Welcome and Introductions**

Introductions and welcome. Plan for the day and housekeeping. An overview of the 10 Year Health Plan and the three shifts

10:50 **Part 1: Shift-focussed discussion groups**

Splitting into focussed discussions on one of the three shifts (hospital to community, analogue to digital and sickness to prevention): this will include building an understanding of the shift and sharing views and experiences to deliberate on key changes.

13:00 **Lunch**

13:50 **Part 2: Shift-focussed discussion groups**

Further discussion, sharing views and experiences to deliberate on key changes within one of the shifts.

14:50 **Cross-cutting theme discussion groups**

Deep-diving into one part of the two cross cutting issues identified to develop a shared understanding and priorities to be addressed to deliver these shifts successfully.

15:50 **Closing reflections**

Opportunity to share final reflections with the whole room.

16:00 **Close**

Hospital to community: Key changes discussion topics

Shifting to a model with a greater emphasis on generalist skills

- How do you feel about moving to a greater emphasis on generalist skill sets?
- What do generalist skill sets look like and what currently stops them developing?
- What would encourage specialist clinicians to build their generalist skill sets?
- How can non-clinical staff play a greater role in care?

The impact of shifting to work more in communities

- What will a shift to more community-based working mean for you in your day-to-day working life?
- What could encourage new starters to take on training in community-focused careers?

Building trust and shared risk management

- Your perspective on differences in risk management approaches between hospital and community services.
- What are the supports and barriers to moving patients to lower acuity and into community, social care or home environments?

Analogue to digital: Key changes discussion topics

Getting the basics right

- What does getting the basics right mean to you in your role?
- What do you see as the current barriers to achieving this?
- What should we prioritise if we are going to achieve getting the basics right?

Transformative future potential and innovation

- How can we make your working life easier and improve patient care through digital transformation?
- How can the NHS mirror other industries that are digital-first to become more digitally driven?
- How enthusiastically should the NHS embrace AI and what are the risks and your fears?
- What are the enablers and barriers to innovation?

Inclusion and addressing inequalities

- How can we achieve this without increasing health inequalities for patients who may be digitally excluded?
- How do we support members of the workforce to adopt the technology?

Sickness to prevention: Key changes discussion topics

Supporting patients to access preventative services

- What helps to improve patient uptake of preventative services?
- How would you feel about the NHS being more proactive in encouraging people to access prevention services like vaccines and screening?
- How can we better support marginalised groups to better access preventative services?
- If we are to shift funding from acute care delivery to prevention, what should the NHS stop doing?

Training and support for the workforce

- How confident do you feel in engaging patients on preventative services?
- What does a culture of prevention look like in practice for you in your role?

Crossing-cutting discussion topics



- What does the NHS need to do differently as an employer, to be a great place to work?
- Should areas in the country that struggle to recruit get additional funding to offer higher salaries?
- What cultural change is needed to deliver change across the shifts (professional attitudes, organisational behaviour) and how does this differ between different groups?
- What would need to be true to enable you to innovate or change things in your role?