

Future Together Group

Monday 9 May, 2022



We'll be using Kaleidoscope rules today:

- 1. If you're unmuted, we'll presume you want to come in. So be deliberate about whether you're unmuted or not!
- 2. We'll give you notice if we're going to come to you. When we go round, we'll be introducing three people at a time, so you have a chance to unmute.
- 3. Use chat for two reasons: when prompted, and for comments to be taken away. We'll be asking you specific questions, and we'll get a transcript of all comments.
- 4. We still want your views after the meeting. If you have further comments to make, please email Charmian@kscopehealth.org.uk
- 5. Don't despair if your technology is not working! Our tech lead for today is Peter who can be contacted on support@kscopehealth.org.uk





Additionally...

Do protect yourself from Teams fatigue! All of us are working in different times, most of us in different locations, many of us with a different set of distractions.

- 1. If at any point you need to deal with children, pets, delivery people, or un-reschedulable calls, please just turn your camera off and do so.
- 2. If your technology fails and you cannot access the meeting by telephone, or you have to leave, we'll have recordings and slides available at a later date.
- 3. Please note: we'll be recording the session today so that we can share them afterwards. We won't record participant contributions or discussions.





Today

Our objectives

- Get to know each other and how we like to work
- For you to feel confident in your role, and know how you will be supported during the process.
- To think about the contract we have with Homerton in doing this work

Our agenda

11.30: Welcome and introductions

11.40: What is this strategy thing?

11.45: Your role

11.50: What does success look like?

12.05: Our contract

12.25: Closing reflections

1pm: Close





Question A1

Do you have any technical or administrative distractions?

Please start your response with **A1**:



Who are you?

Introductions

If you were not here today, what would you be doing?



What is this strategy thing?





What we don't want...

Strategies without engaged staff rarely work

"Who came up with this?"

"There'll be another one along in a minute"

"Nothing changed last time"

"It's nothing to do with me"





What we do want...

Engagement which values learning from the past

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Engagement which lays the foundations for sustainable change

A strategy that is informed, recognised and owned by staff

An understanding of the barriers and enablers which the strategy will need address if it is to be successful

Staff not just 'bought in', but energised about the strategy and the process of developing and delivering it

An understanding across staff groups about why this matters to them and what they need to succeed

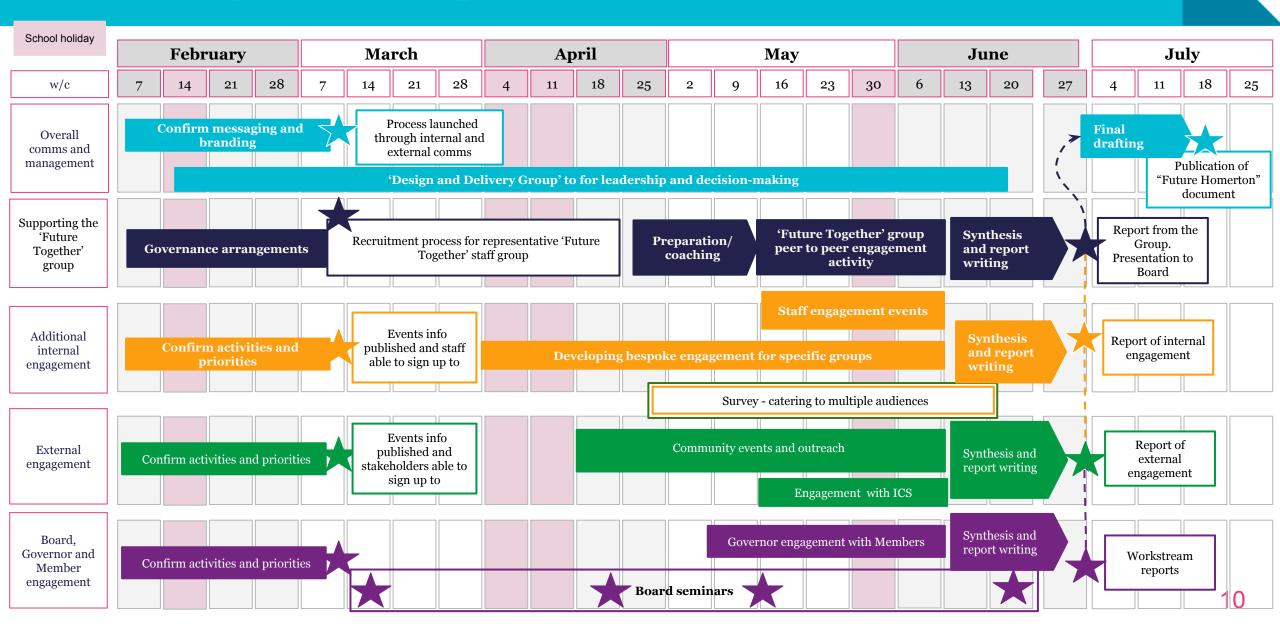
New ways of gaining insight and strategic advice

Recommendations that reflect the voices of the diversity of staff and help take us forward



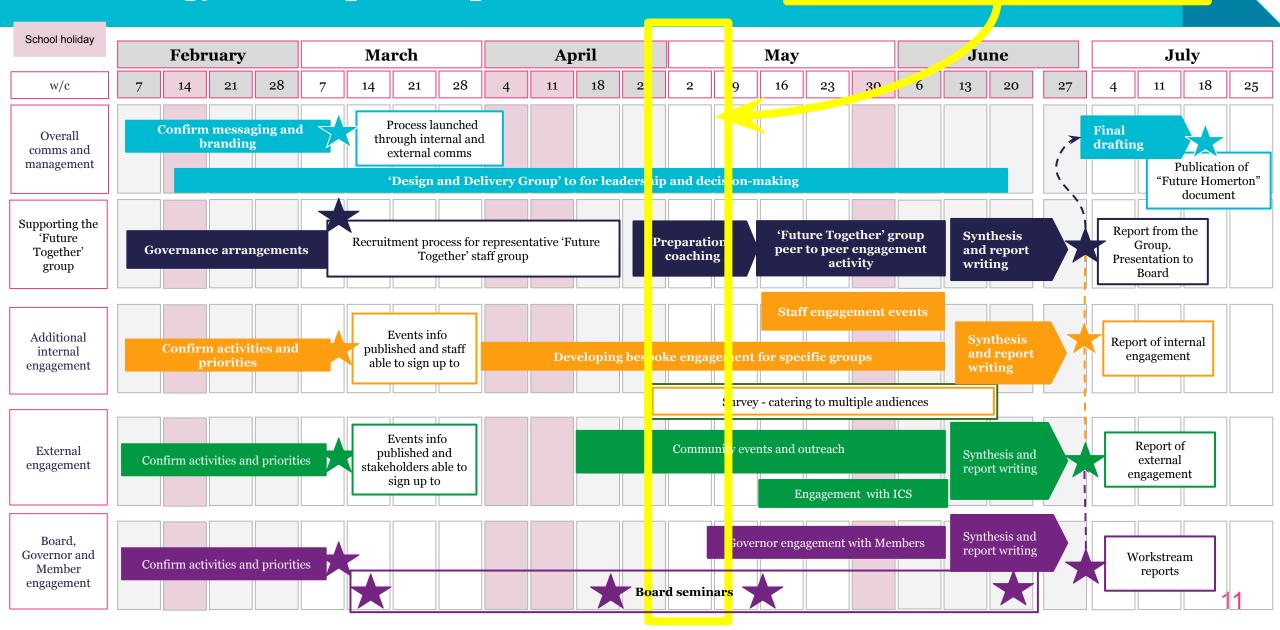


Strategy process on a page (don't be scared!)



Strategy development process

We are here - at the launch of the engagement activities



Question A2

What most excites you about this strategy process? What questions do you have?

Please start your response with A2:





Your role





How will this work?

Principles of a citizens assembly approach

- People are brought together to consider what should be done on an issue
- They hear evidence from a range of people about the topic
- They get to discuss evidence they hear and have plenty of time to think
- Facilitators help participants explore the evidence and discuss options
- Over time, the group arrives at a series of recommendations
- The recommendations are considered and responded to by the Executive Leadership Team



Citizens' assemblies are:

- Diverse
- Deliberative
- Lengthy. They give participants the chance to get under the skin of a problem
- Informed. Participants leave as experts in their own right
- 'By the people, for the people'.
- Professionally facilitated. They are impartially facilitated to enable rich and meaningful participation
- Leave job titles at the door
- Be yourself, not representing others
- Make the most of the opportunity for Homerton, but also for you

Your task

The group's task is to spend 4 weeks reaching out across the organisation to speak to staff and establish:

- What it would look like for Homerton to be thriving in 5 years time?
- What changes are needed to get there?
- What action should be taken now to begin the journey?

At the end of this research and engagement period the group will produce a report for the board with recommendations about what should be in our Homerton Healthcare strategy.





Key dates for the Future Together Group

- Coaching sessions
 - 9 May 11.30 1pm
 - 11 May 10.00 11.30 am
 - 13 May 12.30 2pm
- w/c 16 May Group begin on their task
- 22 June Group present findings to the Board
- 24 June Group's report is finalised
- w/c 27 June Informal group thanks event
- w/c 17 July What next? (and formal thank you) event with executive (TBC)





Question B1

Time to be brave! There are no stupid questions. Is there anything that you like to know about your role but you haven't yet been able to ask?

Please start your response with **B1**:





What does success look like for us?





Breakout 1

We don't want this to be a tick box exercise.

How will we know if we've done a good job?







Question C1

We don't want this to be a tick box exercise. Leap forward in time, the strategy is in place. How will we know if we've done a good job?

Please start your response with C1:





Breakout 2

Think about the role of the group, and your role as individuals.

What principles do you want to commit to make sure you do this task well.







Question C2

What principles do you want to commit to make sure the group carries out its role in the strategy development process.

Please start your response with **C2**:





Homework

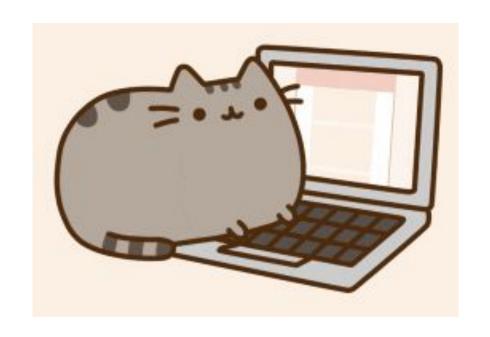
Please fill in this survey about how you want to work.

By WEDNESDAY

https://docs.google.com/forms/ d/1k3UR4yr2NEXgMb4S_6Nsn -SRsQJgBt72IOQsjYQmp88/pr









Closing reflections





Thank you

Any further comments or reflections, please email Rich at: richard@kscopehealth.org.uk

