

# Effective collaborations and system support



**Kaleidoscope  
Health and Care**

**Change that works**

*We need to work across multiple organisations in collaboration to deliver improved care for patients...*

Working together as an integrated care system, a provider collaborative, or need support to run an improvement network? We have a range of engaging and powerful approaches that shift collaboration from being frustrating, inefficient and abstract, to creating productive and effective relationships that deliver improvement.

Our experience includes over five years supporting collaboration and new ways of working with South East London Integrated Care System, alongside partnership support for a range of other ICSs. We also supported Impact on Urban Health to develop a learning network of more than 40 organisations.

## Strategy development



*We need to make meaningful decisions about where we go next...*

Good strategy supports organisations to make deliberate, and sometimes hard, choices. But there is also huge value in the process of creating strategy.

We use creative ways to involve staff, stakeholders and communities so they reconnect to an organisation's purpose. The result is significant improvement in performance and culture.

We've helped organisations like Oxleas NHS Foundation Trust, Bromley Healthcare and the Stroke Association. We've also developed national strategies on digital change, and the future of medicine with NHS England and the Royal College of GPs.

## Organisational development



*We aren't operating as well as we could, how can we bring out the best in our teams?*

We will develop your capability and capacity as an organisation to adapt and grow, and do that in a way that centres on people.

The evidence-based approach we take focuses on the strategic, operational and cultural factors that enable your people and systems to thrive.

Depending on your need, we can do something as simple as a team development session, or as broad as a multi-year development partnership.

Our experience includes developing leadership and new ways of working with Sussex Partnership NHS FT, helping Macmillan to work more effectively across regions, and working with the North London Mental Health Partnership to deliver their commitment to being a great place to work.

**Hello.**

**We are  
Kaleidoscope,  
an award  
winning social  
enterprise.**

**We provide  
consultancy of a  
different kind.**

*"Working with  
Kaleidoscope really  
helped generate a  
helpful and healthy  
balance between free  
form discussion,  
structured conversation  
and decision making."*

**Amanda Pritchard  
NHS England**

**kscopehealth.org.uk**

## Expertise

**We are experts in bringing people together to improve health and care**

Our expertise spans strategy, organisational development, service change, research and evaluation, and collaboration.

*“For the last 5 years, Kaleidoscope have been at our side for every step of our system development journey. We've greatly appreciated both what they've done, but also the way they've done it.”*

**Andrew Bland**  
**South East London ICS**

## Service design and change



*We know we need to change, but we don't know how to make it stick...*

We support organisations to take service changes from an idea, to reality, to something that lasts.

We enabled Cambridgeshire and Peterborough ICS and five primary care networks to deliver award-winning care for diabetes patients.

## Experience

**Our award winning team has decades of experience working across health and care.**

We take a partnership approach with clients to co-create solutions. We equip you with the skills and capabilities to deliver change but also for sustained success.

## How change really happens

Change cannot be imposed from the outside, nor can leaders ask people to do things they are not prepared to do themselves.

Our support is expert, highly deliberate and built from a deep understanding of how change really happens and is sustained.

We meet people where they are, helping them to listen and work with others, building broad ownership for the change.

## Research and evaluation



*We need to know if we are really making a difference...*

We deliver everything you need to measure, examine, evaluate and learn: from scoping and theories of change to delivering mixed-methods evaluations and disseminating learning.

We've supported projects for NHS England and Improvement, Barts Health, Imperial College Healthcare, Versus Arthritis and others.

## Values

**As a social enterprise, we are here for purpose and people, not for profit.**

We care about our clients and their communities. We show up for you as we would like people to show up for us. If we aren't kind, we're not doing it right.

*“Partnering with Kaleidoscope was not like a ‘typical’ consultancy partnership. We would 10/10 recommend them as a partner.”*

**Ben Browne**  
**North London**  
**Mental Health**  
**Partnership**

**We've worked with over 100 NHS Trusts, integrated care systems, local authorities, charities and more. Over 80% of our clients come back to work with us time and again.**

